

CORRIGENDUM II
(REVISIONS IN RFP DOCUMENT)

BID NO. IGR- 1/2012

APPOINTMENT OF AGENCY FOR PROVIDING TURNKEY SOLUTION TOWARDS COMMISSIONING,
MANAGEMENT & MAINTENANCE OF DATA CENTER INCLUDING MANAGED WIDE AREA NETWORK
WITH SUPPLY & INSTALLATION OF SERVERS, DESKTOP SYSTEMS AND PERIPHERALS FOR
IMPLEMENTATION OF PROPERTY ADMINISTRATION SYSTEM (PAS) AT REGISTRATION AND
STAMPS DEPARTMENT

GOVERNMENT OF MADHYA PRADESH

INSPECTOR GENERAL OF REGISTRATION AND SUPERINTENDENT OF STAMPS

Panjiyan Bhawan

Opposite Old Vidhan Sabha

Malviya Nagar

Bhopal - 462003 (MP)

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S.No	RFP/Corrigendum Pg. no.	RFP/ Corrigendum Original Clause	Revised Clause
1.	16	7.1 The vendor will provide for the Web/ Portal Server access by the department officials and citizens a dedicated 2 x 4Mbps or above Internet bandwidth at, Data Center (DC) for proper functioning of the system. Each of the 4Mbps Internet links should be from separate ISP (Class-'A' License holder ISP).	This requirement is removed as the same would be made available from MPSDC.
2.	39	Item no. 4 : Directory Server under Cluster/ Backup Server - Note Added -	Directory server to be supplied should be LDAP V3 compliant.
3.	41	Item no. 5 SAN - SAN Storage should be configured with at least 6 Gbps SAS with minimum 4 device ports or 16 SAS lanes back end ports per controller	SAN storage should be configured with at least 6 Gbps SAS with minimum 4 device ports or 16 SAS lanes backend ports across dual/single controllers.
4.	43	Should have capability to support advanced software functionality to create instantaneous point in time copies and capability for remote copy services for disaster recovery. The Data Replication capability should support heterogeneous Storage OEMs and Storage types including Disks that are contained in the servers. The software for creation of point in time copies should be supplied along with the array and licensed for unlimited capacity. If any of the above features are not supported natively with the supplied storage, then kindly propose equivalent features, with supporting documents from third party software.	Should have capability to support advanced software functionality to create instantaneous point in time copies and capability for remote copy services for disaster recovery. The Data Replication capability should support heterogeneous Storage OEMs and Storage types. The software for creation of point in time copies should be supplied along with the array and licensed for unlimited capacity. If any of the above features are not supported natively with the supplied storage, then kindly propose equivalent features, with supporting documents from third party software.
5.	43	From OEM Mandatory with SLA of resolution as per SLA defined in Tender Document. And compliance should be on OEM Letter Head	Support for the entire contract period and compliance should be on OEM's Letter Head.
6.	44	Bidder should provide licenses for SAN backup for supplied slots and for 2	Bidder should provide licenses for SAN backup for supplied slots and for 8 drives

		drives for initial capacity. License should include online agents for supplied database, and application servers	for initial capacity. License should include online agents for supplied database, and application servers
7.	46	Item No. 6 - FC Tape Library & Backup Software - Pricing of the software not to be dependent on the number of CPUs of the Back-up Servers. Upgrading the Backup servers and increasing CPU should not have any commercial implications in terms of renewing licenses or buying additional licenses.	This clause stands to be deleted.
8.	77	Item No 24 Biometric Device Prism Architecture: Dual Prism	Item No 24 Biometric Device Prism Architecture: Single / Dual Prism
9.	85	Item No. 34 – Enterprise Management Software (EMS) - The proposed tool should detect threshold violations in real-time, sending an SNMP standard trap to the existing network management system at XYZ and automatically fix problems according to pre-specified instructions.	The proposed tool should detect threshold violations in real-time, sending an SNMP/Native Trap to the existing network management system at XYZ and automatically fix problems according to pre-specified instructions
10.	90	The proposed desktop management system should provide single integrated agent for asset management, remote software delivery and remote desktop control.	The proposed desktop management system should provide agents for asset management, remote software delivery and remote desktop control.
11.	91	It should include a Software packager for creating software packages to be delivered to end-user desktops which uses a snap-shot technology.	It should provide the facility to distribute software packages to be delivered to end-user desktops
12.	92	The proposed Helpdesk and Desktop Management must support deployment method to use same database server, database name & database instance for integration.	The proposed Helpdesk and Desktop Management must support deployment method to use single/Multiple database server, single/multiple database name & database instance for integration.
13.	94	Item no. 35 HIPS - i.e Virtual Agent for unsupported and less common systems.	Example:. Virtual Agent for unsupported and less common systems.
14.	94	Identifies and alerts on user activity, including user account creation, deletion, and modification. As a part of 'Policy enforcement', user rights can be de-escalated by policy. Thus a user with "admin" rights may be downgraded to "user", with fewer rights. Should provide a way for users to 'override' the protection in case they need to change the system in ways	This clause stands to be deleted.

		that would normally be blocked.	
15.	105 RFP & 8 Corrigendum dated 21-08-2012	Eligibility criteria for bidders: The Prime Bidder must have good understanding of Government Domain and must have been involved and achieved milestone for at least two assignments of providing similar services (DataCenter, Desktop, RDBMS, OS, WAN) at 25 or more locations to the Government organizations / PSU's in India. The value of each of the assignment on turn-key basis should be at least Rs. 15 Crores (Rupees Fifteen Crores). The bidder should attach copies of the customer purchase orders / contracts which should indicate the deliverables and the scope along with the completion.	<p>The Prime Bidder must have good understanding of Government Domain and must have been involved and achieved milestone for at least two assignments of providing similar services (Data Center, Desktop, RDBMS, OS, WAN at 25 or more locations) to Government organization/ PSU's in India. The value of each of the assignment on turn-key basis should be at least Rs. 15 Crores (Rupees Fifteen Crores). The bidder should attach copies of the customer purchase orders / contracts which should indicate the deliverables and the scope along with the completion.</p> <p>In case the bidder is not having WAN experience at 25 or more locations in the same project, it can show WAN experience at 25 locations in a separate project in Government / PSU domain in India , however the value of these additional projects will not be aggregated for meeting criteria of Rs 15 Crore per project, only experience will be considered.</p>
16.	16 Corrigendum dated 21-08-2012	Chapter 3 - DR Site Requirements	<p>Fully functional DR site at NIC New Delhi will be provided by MPSEDC. Only IT hardware/software is to be supplied. There is no requirement of civil work, Cooling and Power for DR Site. Following items are removed from DR Site BOM:-</p> <ul style="list-style-type: none"> Item 26 – UPS 20 KVA Item 27 – DG Set 40 KVA Item 28 - Air Conditioning System (N+1) Item 29 – Access Control System Item 30 - High Sensitive Smoke Detection System Item 31 - Fire Detection and Suppression System
17.	30 RFP BoM and 32 Corrigendum dated 21-08-2012	RFP BoM & Chapter 4 – Annexure 11	<p>Following items are removed from BOM:-</p> <ul style="list-style-type: none"> Item 17 – Link Load Balancer Item 18 – Internet router Item 19 - Firewall with IPS Item 20 – Core Switch Item 22 - Rack 36 U
18.	37 RFP & 5 Corrigendum Item no. 3: DMS Server / Image	Operating System: Latest version of 64bit RHEL 5.x AP (OEM Supported) Ent. Edition with cluster suite and OEM Support, updates, patches and errata	Operating System: Latest version of 64 bit RHEL (OEM Supported) with cluster suite and OEM Support, updates, patches and errata for the entire contract/ project period forall servers except the Image

	<p>Superimposing Application Server (ISAS) under Cluster/Mail Server/ Enterprise Management Server (EMS) under Cluster (HBA)</p>	<p>for the entire contract/ project period.</p> <p>*Only RHEL 5.2 AP or higher on DMS Server and MS-Windows Server 2008 Ent. Edition on ISAS with cluster suite and OEM Support, updates, patches and errata for the entire contract/ project period.</p>	<p>Superimposing Application Server (ISAS) under Cluster.</p> <p>Operating System for Image Superimposing Application Server (ISAS) under Cluster: MS-Windows Server 2008 Ent. Edition on ISAS with cluster suite and OEM Support, updates, patches and errata for the entire contract/ project period.</p> <p>Application server for DMS Server should be latest version of JBoss (OEM supported) and shall be supplied as per the latest version of RHEL and actual no. of CPU cores supplied with the DMS server.</p>
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Note: The Bidder must submit sealed & signed copy of this Corrigendum along with the BID NO. IGR-1/2012 at the time of submission of the Bid.